St. Vincent de Paul | Louisville February 2020

# The Good Samaritan

# "Roberts Hall is a stop to get you on your way."

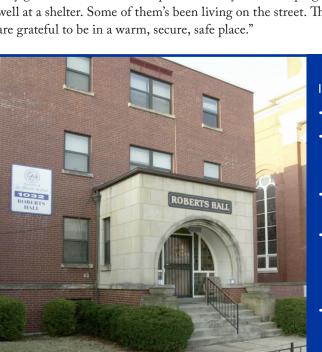
On paper, Roberts Hall is a 24-room, Section 8 permanent housing complex with private bedrooms and shared common space and facilities. In spirit, Roberts Hall is so much more to so many women.

"I didn't have any where else to go. I'd lost my home. I'd gone the shelter route and stayed my ninety days there. I had no plan B," said Sheila, a three-year resident of Roberts Hall. "It saved me."

Sheila will be moving out of Robert Hall soon and into her own place with plans to pursue substitute teaching to supplement her disability income. While Sheila has worked hard to get to this point, she attributes part of her success to Renée Bailey, Program Manager at Roberts Hall. "I was pretty much a wreck when I got here. I'd lost everything. I had maintained pretty well through my life, but I just got grounded here. Renée gets us a plan going, working as our case manager. She encouraged me to get my disability without a lawyer, and I'm so glad I did. I wasn't aware of a lot of these resources."

Renée has done it all at St. Vincent de Paul Louisville. She started as a receptionist on our main campus. After moving on to conference affairs, then case and program management for other programs, she landed in Germantown at Roberts Hall as Program Manager.

Renée is passionate about helping the women that come to Roberts Hall. "A lot of the women when they first get here, they go to their room and sleep. I know they're not sleeping well at a shelter. Some of them's been living on the street. They are grateful to be in a warm, secure, safe place."



In 2019, Roberts Hall

- · served 36 women:
- 10 women exited the program and moved into permanent housing;
- 100% of exits were positive;
- 36% of residents increased their income, on average, by \$1,268 per month; and
- all residents had health insurance.



Renée Bailey, center, Program Manager at Roberts Hall with clients Sheila and Shelley.

The respect Renée has for the hard work required of the residents to succeed is apparent. When talking about Shelley, a Roberts Hall resident who managed to complete college while experiencing homelessness, Renée proudly talks about the strides she's made, "Because anybody that can live on the street and still get their degree... Who could write a paper living on the streets? That meant her running to whatever library she could get to, whenever she could get to it. Staying after school.

That meant a lot. It's a real struggle for a lot of these ladies."

Shelley explains, "Some how or another I graduated college while I was homeless. I was just determined that was the one thing I couldn't quit. It was a big blessing coming here. It's a big blessing to have other people to work with, building a good support system. It's been really good for me to build a good professional support system with Renée and Jennifer Clark (Director of Programs) and Matt Weaver (Coordinator of Clinical Services)."

Sheila adds, "Roberts Hall is a stop to get you on your way. Renée wants us to get us out and better ourselves and get new people in. There's people needing these beds. She likes to see a success story like we are."



St. Vincent de Paul

LOUISVILLE

#### The Good Samaritan

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### **Our Mission**

St. Vincent de Paul Louisville partners with individuals and families in crisis and helps them navigate a path to stabilize their lives and reach their full potential.

## Support SVDP

To find out more about our work or make a donation, visit our website.

svdplou.org







# St. Vincent de Paul Louisville Clients Find Success in Goodwill's Soft Skills Academy



Sharon Allgeier from Goodwill Industries of Kentucky conducts one of her bi-monthly presentations at St. Vincent de Paul Louisville.

By Shaun Hankins, Program Manager, St. Jude Women's Recovery Center

Goodwill Industries of Kentucky has partnered with St. Vincent de Paul Louisville since 2018, initially working with our clients at Ozanam Inn Men's Shelter that were looking for work. While I was a case manager at Ozanam Inn, Sharon Allgeier and Tina Ashby from Goodwill visited our campus with the idea of bringing a new program to help individuals that were out of work. This program, the Soft Skills Academy, offers instruction in interpersonal skills, conflict resolution, self-presentation, appropriate attitude in the workplace, and more. Most of our clients who attended were hired, and not only to fill temporary positions, but became full time employees with benefits and a 401(k). Goodwill partners with second-chance employers—employers that accept applicants that may not normally pass a background check—so our clients don't have to worry about facing rejection because of past mistakes. This gives them a fighting chance like anyone else applying for a job.

Sharon called me after I became the Program Manager at St. Jude Women's

Recovery Center last year. She began attending meetings and offered encouragement and support to the women, taking the opportunity to get to know where they were in the process of employment. Once they were able to work, our St. Jude clients would also attend courses where, with perfect attendance, they would receive a stipend and a laptop.

Since that first group of women and men completed the program, Goodwill has been recognized nationally for their work and their pilot program is now being replicated in other cities. Currently Goodwill assists our clients with literally everything except childcare, but they are working on it!!!

Sharon and Tina have been so amazing for our clients. I really can't put into words how thankful and grateful I am to their dedication to assisting our clients. They have come out on holidays, been an additional supportive voice for the women and really never miss a beat!

This has been an amazing partnership and I hope it will stand the passage of time. Goodwill has greatly aided in continuing the work that begins at St. Vincent de Paul Louisville and I thank you!!!

## There are Many Ways You Can Support Our Mission at St. Vincent de Paul Louisville

Join Us for Dinner in February



Join us for dinner at The Village Anchor on February 24 and support our mission of helping those in need.

Our last foodraiser at Le Moo raised over \$600! Foodraisers are a great way to support our mission at St. Vincent de Paul Louisville. Just mention St. Vincent de Paul Louisville when you dine in or carryout from 5 to 9 pm on the 24th and up to 10% of your check will be donated!

Among their many awards, The Village Anchor has been named as "The Best Brunch in Louisville", with the Best Old Fashioned, Best Bloody Mary, and Best Place In Louisville for Steak.

The Village Anchor is at 11507 Park Rd, Louisville, Kentucky 40223 in Anchorage. You can make a reservation today by visiting villageanchor.com/reservations or calling (502) 708-1850.

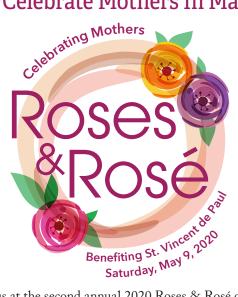
We hope to see you there.



Are you running in the Humana Kentucky Derby Festival miniMarathon and Marathon? Want to support St. Vincent de Paul Louisville? Then sign up as a Charity Runner and select St. Vincent de Paul Louisville as your Charity Partner during registration.

> Visit svdplou.org/RunLikeItMatters and Sign Up Today

## Celebrate Mothers In May



Join us at the second annual 2020 Roses & Rosé on Saturday, May, 9 from 11 am to 1 pm at Audubon Country Club. It will be centered largely on a feel-good message of women, mother/sister-hood, friendship, empowerment, and of course having brunch & drinks, all for a great cause of supporting our neighbors in need of assistance.

Tickets are available at http://bidpal.net/2020rosesandrose. Last year's inaugural event was a huge success. Please help us grow this event into an annual Mother's Day weekend, must-attend event.

> Tickets Available for Purchase at bidpal.net/2020rosesandrose

#### Create a Facebook Fundraiser



Do you have a birthday or other big event coming up? Celebrate it with a fundraiser on Facebook and every penny raised goes straight to supporting our mission.

> Create Your Fundraiser at facebook.com/fund/svdplou

### Bassnectar Fans Donate Over 1,200 Coats



A group of Bassnectar fans volunteered in the Food Pantry on the morning of New Year's Eve.

By Rich Flaherty, Director of Development

On New Year's Eve, Bassnectar came to Freedom Hall with 18,000 fans to celebrate the NYE360 2019. The fans, though, did not just come to enjoy the music.

"For the past two decades, Bassnectar has always put being involved and aware at the core of his message as a musician. As this community has grown, we've been able to take this awareness in many powerful directions, including donation drives like the one St. Vincent de Paul Louisville was gracious enough to participate in over New Year's Eve," explained Lia Holland, Executive Director for Be Interactive, the nonprofit organization that inspires the Bassnectar fans at each tour stop to make an impact through radical kindness, respectful creativity, volunteering, and charity.

On New Year's Eve morning, a group of fans helped out at the St. Vincent de Paul Louisville Food Pantry and at the event in the evening, the greater Bassnectar fan group responded to the Coat Drive by donating over 1,200 coats and blankets to St. Vincent de Paul Louisville.

"It's been exciting for us as an organization to find that as we increase education around issues like homelessness, domestic abuse, and affordable housing, that being a part of relief or solutions for those affected is growing as a part of the identity of a Bassnectar fan. Musicians and other cultural leaders have a responsibility to use their art for good, and it was a privilege for all of us to contribute in Louisville and work with such a great partner as St. Vincent de Paul Louisville."

Thank you to all the fans who helped St. Vincent de Paul Louisville with donations. We were overwhelmed by the generosity of these you adults.

# A Strong Correlation Exists Between Positive Exit Destination and Continued Education

By Abigail Costello, Development Coordinator

2019 was a great year at St. Vincent de Paul Louisville for the many program successes, renovations, and updates. We couldn't talk about those without talking about the correlation between the increased positive exit destination of clients and the continued training and education of case managers.

With some clients being served with case management, it is important to continue to improve the protocol and procedures. In 2019, the case management staff collaborated with housing staff to have a housing-first approach. Through performance quality improvement plans, there has been a revision of termination policies to give clients a better voice, more opportunity to change, and stay housed.

The positive exit destination for permanent housing (includes Simon and Roberts Hall, DePaul, single and family apartments and scattered site housing) 2018–2019 fiscal year was 64%, but already in the 2019-2020 fiscal year, it has risen to 78%. The 14% increase is a direct result of the continued efforts of the Program staff training, better onboarding of new case managers, and consistency in the case management staff.

## -2019-

# St. Vincent de Paul Louisville by the Numbers

Permanent Housing Programs (All scattered site, all on-campus apartments except Tranquil House)

- 385 people have been served since January 1, 2019
- 62 families, 152 individuals, and 147 children
- 71% exited positively

#### Ozanam Inn Shelter

- 558 men have been served since January 1, 2020
- 92 people exited to stable housing
- 57 people were engaged in case management in December

#### **VA Program**

- 57 men have been served since January 1, 2019
- 74% have exited to stable housing

#### St. Jude Recovery Center

- 381 women have been served since January 1, 2019
- 39% stayed more than 2 weeks
- 18% were employed when they exited
- · 25% exited to stable housing

#### Tranquil House

- 12 people were served since January 1, 2019
- 80% increased or maintained mental health services
- 40% got a new resource in the community from their case manager

## Family Success Center—After School Program

- · 45 students are enrolled
- Average attendance is 27 students a day
- 37% live on campus
- 64% are identified as homeless by JCPS
- In September, we evaluated reading levels for all students and found that 54% were reading at grade level. We have partnered with Decode Louisville on a new literacy program and our goal is to have 90% of students reading at grade level by Spring of 2020